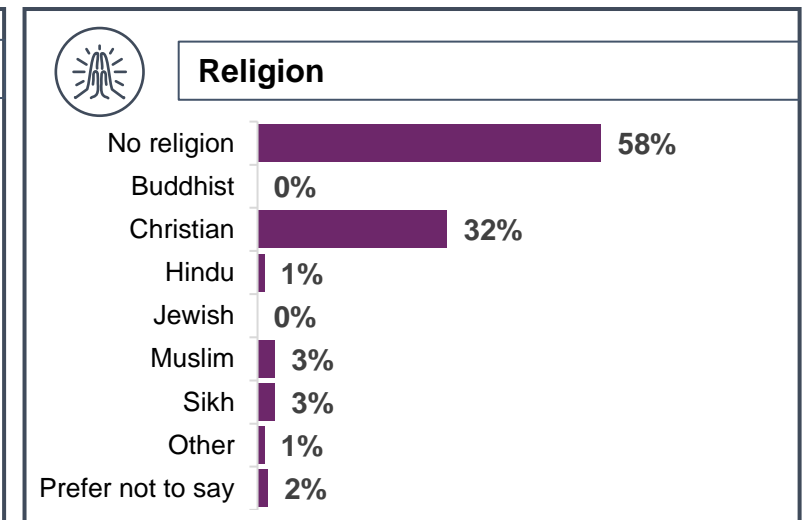
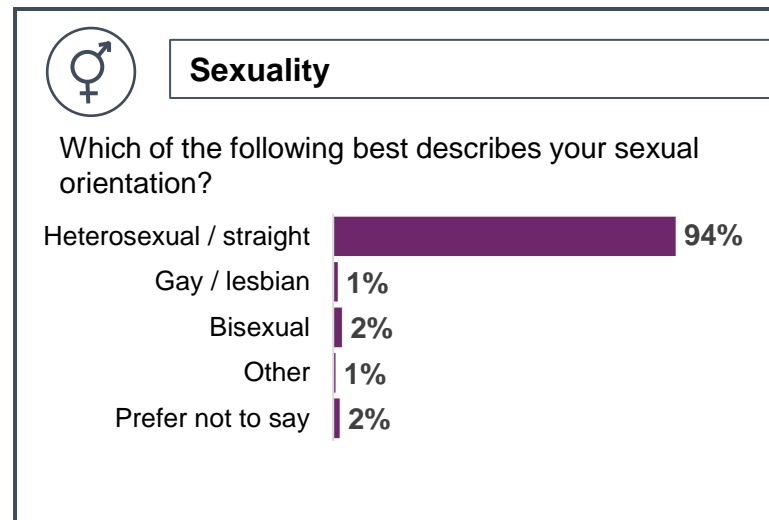
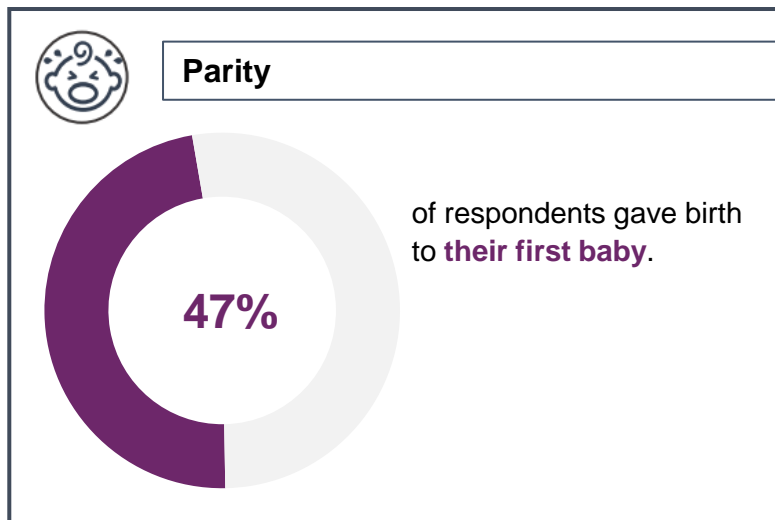
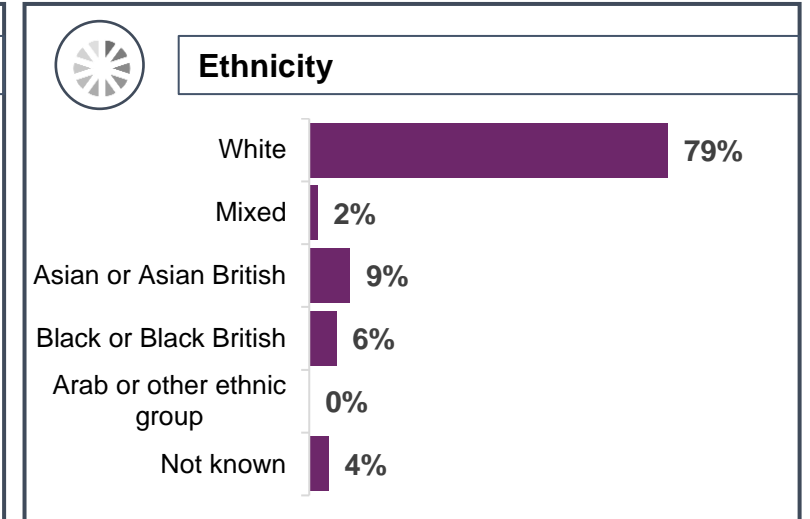
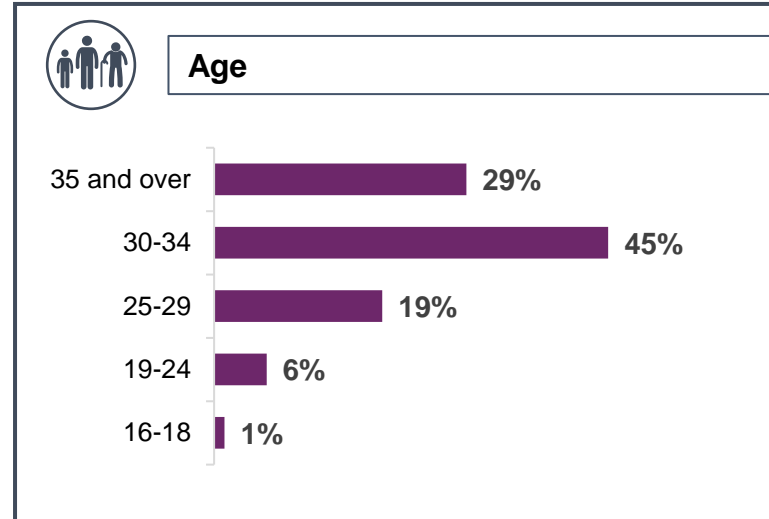


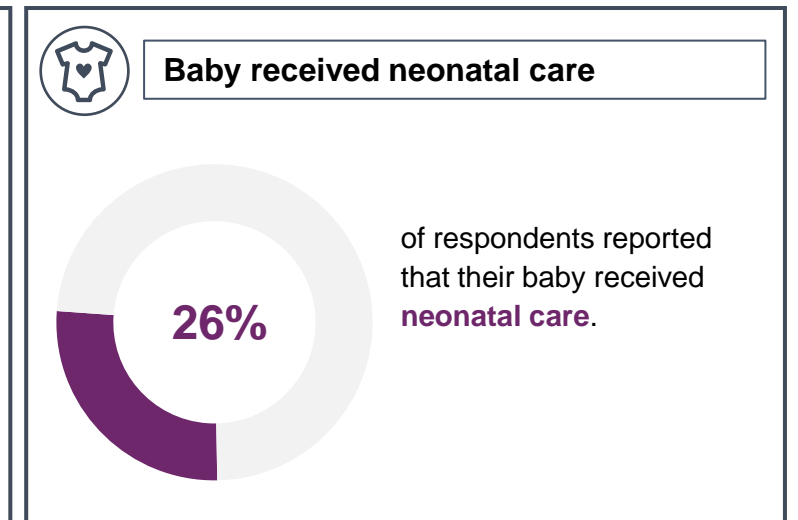
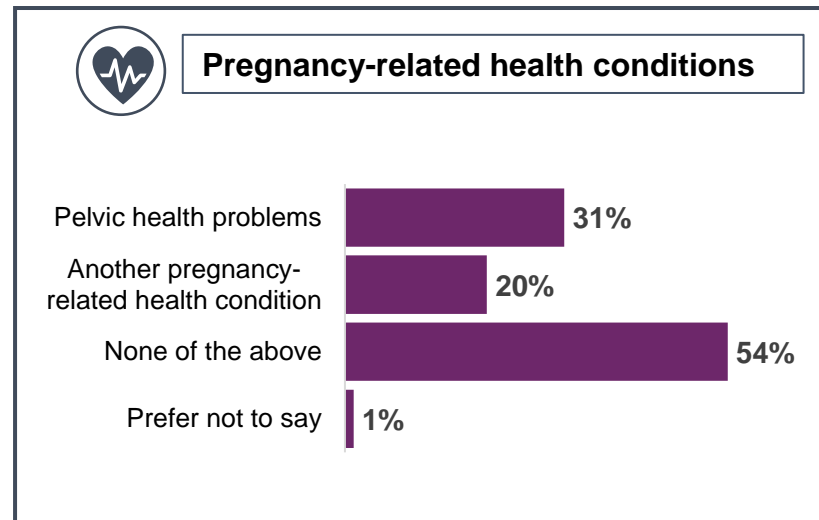
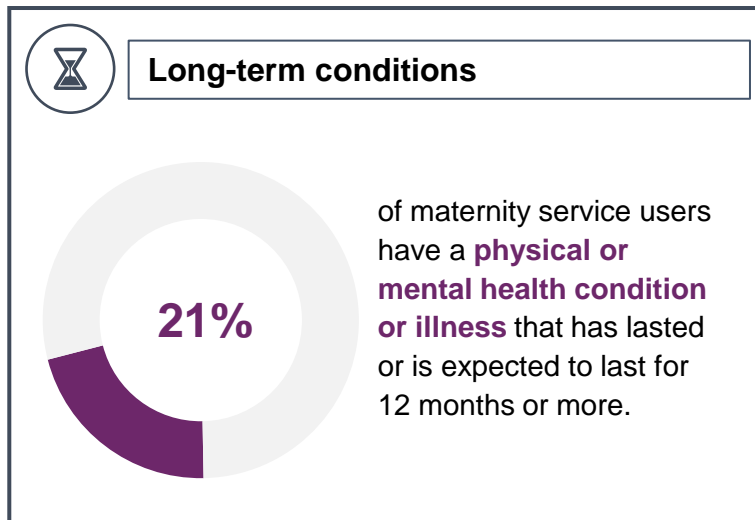
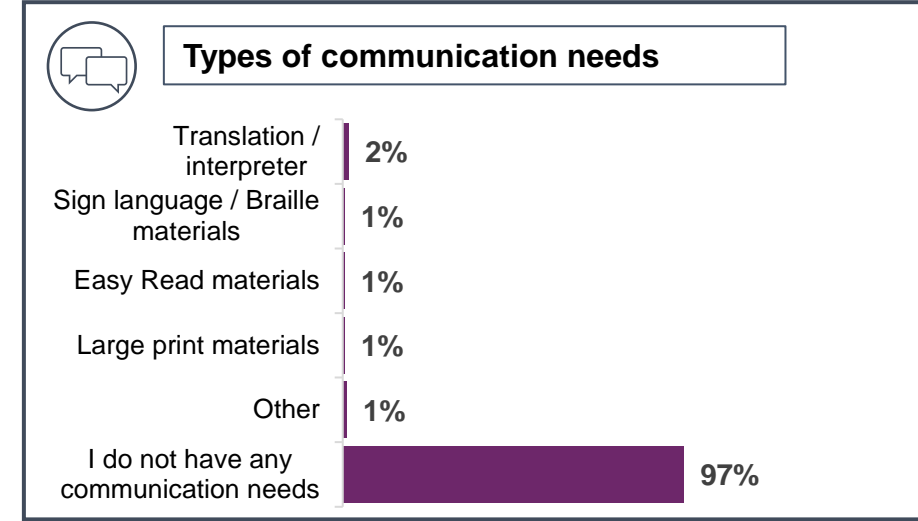
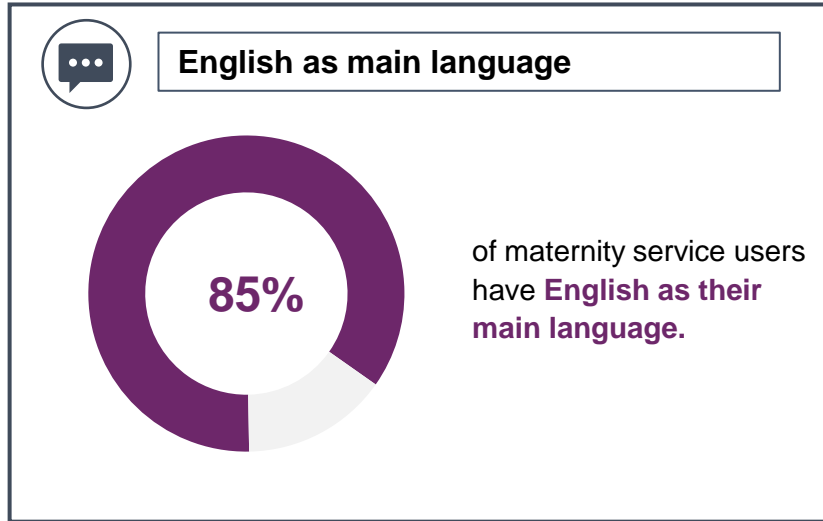
# Who took part in the survey?

This slide is included to help you interpret responses and to provide information about the population of maternity service users who took part in the survey.



## Who took part in the survey? (continued)

This slide is included to help you interpret responses and to provide information about the population of maternity service users who took part in the survey.



# Summary of findings for your trust

## Comparison with other trusts

The **number of questions** at which your trust has performed better, worse, or about the same compared with all other trusts.



## Comparison with last year's results

The **number of questions** at which your trust has performed statistically significantly better, significantly worse, or no different than your result from the previous year, 2024 vs 2023.



For a breakdown of the questions where your trust has performed better or worse compared with all other trusts, please refer to the section [“Comparison to Other Trusts”](#).

# 2024 Maternity Survey

## Results for University Hospital Southampton NHS Foundation Trust

### Where service user experience **is best**

- ✓ **Labour and Birth: Your labour and birth:** Being involved in the decision to be induced
- ✓ **Antenatal care: Start of your pregnancy:** Information from midwife or doctor to help service users decide where to have their baby
- ✓ **Antenatal care: Antenatal check ups:** Midwives or doctor aware of service user's medical history
- ✓ **Antenatal care: During your pregnancy:** If service users had concerns, they were taken seriously
- ✓ **Antenatal care: Antenatal check ups:** Being asked about mental health by midwives

### Where service user experience **could improve**

- **Postnatal Care: Care in the ward after birth:** Partner or someone else close to service user was able to stay as much as the service user wanted
- **Care after birth:** Frequency of seeing or speaking to a midwife
- **Care after birth:** Receiving help and advice from a midwife about baby's health and progress in the 4 weeks after birth
- **Postnatal Care: Care in the ward after birth:** Delays to discharge on the day of leaving hospital
- **Care after birth:** Receiving help and advice from a midwife about feeding baby in the 4 weeks after birth

These questions are calculated by comparing your trust's results to the national average. "Where service user experience is best": These are the five results for your trust that are highest compared with the national average. "Where service user experience could improve": These are the five results for your trust that are lowest compared with the national average.

This survey looked at the experiences of service users who gave birth at the trust in January and/or February 2024. Between May and August 2024, a questionnaire was sent to 393 recent service users who gave birth at University Hospital Southampton NHS Foundation Trust. Responses were received from 167 service users at this trust. If you have any questions about the survey and our results, please contact [NHS TRUST TO INSERT CONTACT DETAILS].

