HELP THE NHS IMPROVE PATIENT CARE
AT UNIVERSITY HOSPITAL SOUTHAMPTON
by volunteering for a new quality and safety role

A New and exciting role is available to promote strong patient voices are heard in improving patient care.

Voluntary roles involve you as part of a team, working with NHS managers and staff (both clinical and administrative) to represent patients and their carers. Designing new and improving existing aspects of patient care through formal quality and patient safety positions.

We're looking for people of all ages and backgrounds with direct patient or carer experience who can bring their personal qualities and links to people's experience of healthcare into this large organisation, to help drive change and improve patient care. By bringing your knowledge, based on real patient experiences, you will have the opportunity to drive changes for the good of all future patients.

No experience or pre-knowledge is required. We just ask that you bring your personal experience of using healthcare and are prepared for open discussions, to listen with curiosity, ask questions, contribute your ideas and help take decisions.

Searching for additional people to join the existing team - these roles are called Quality and Patient Safety Representatives (QPSPs) and we are seeking additional people to join the existing team who are already heavily engaged in working with hospital teams on a wide variety of projects. Appointment is by application and an exploratory conversation. It is a voluntary role with reimbursement of travel expenses. Typically, it's expected that a QPSP would be spending 1 to 2 days per month in the role.

The existing team are currently engaged in implementation of the new NHS patient framework, patient safety governance (Serious Incident Scrutiny Group and Patient Safety Group), patient wellbeing in wards, Multiple Sclerosis pathway review, way finding, safer patient transfers, neurology, attendance at staff training courses.

To find out more
Please email:- patientinvolvement@uhs.nhs.uk